



**What can we
do to help
you?**

A community of friends enjoying enriched, vibrant and independent lives together

Dear I'On At Home Members,

As you know, providing services to help us look after each other is the bedrock of I'On At Home. COVID threw a wrench into the works, but created an opportunity for us to reassess what services could look like now.

We really value your opinion! Please text, email or call me with your responses to the following – candid is good!

- *What services have you requested in the past?*
- *Was any part of the requesting process troublesome, or needing improvement? How can we improve it? Conversely, what went well?*
- *Is there anything you find yourself needing help with that doesn't seem to fall into our service categories?*
- *Would you find it useful to have someone simply assess your problem to see if it requires professional help?*
- *Would you be interested in having the ability to borrow tools, ladders for DIY projects; wheelchairs & walkers to get you back on your feet; playpens, bikes and toys for visiting grandchildren?*
- *How about help setting up your computer, taking better smart phone photos or reducing monthly fees by cutting the cable cord?*
- *Any other feedback is much appreciated!*

Kind Regards,

*Janet Harper, Volunteer Chair
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upcoming IAH events and programs.***